

## Checklist for warranties

On the following pages you will find the most common reasons why a warranty is not granted. Be aware of the issues displayed in the next pages.

**If the air spring, air strut, compressor or coil conversion kit does not have an Arnett sticker, it is never a warranty.**



This list is not inclusive and does not guaranty that the rest will be granted as warranties. Warranties are determined by Arnett Europe.

## Chinese products vs O.E.

You can recognize a Chinese product easily by looking at the color of the aluminum cans. The products usually look really new but are already broken.



## Air springs

### Moving valve/Damaged Vos screw-thread

This is considered to be an installation error because the valve has been overtightened.



### Bottom part of the air spring is broken

This can be caused by an installation error when the air spring is not connected properly or by a broken/bad shock. The shock absorber no longer absorbs the shocks causing the air spring to break.



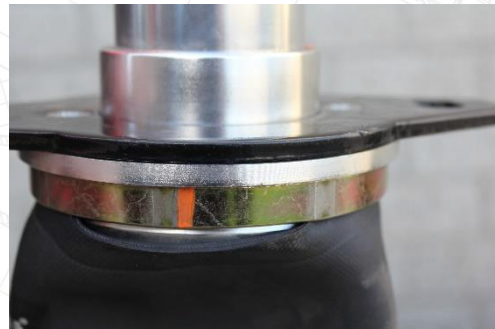
### Oil in the air spring

Oil deteriorates the rubber of the air spring. The oil in an air spring is caused by a broken/leaking shock absorber.



**Car is not supported by a jack when inflating the air spring**

You have to support the car with a jack when you start to inflate the new air spring. Otherwise the air bladder is pulled out of the crimp ring.



**Air struts**

**Bolts have been broken off**

This is an installation error whereby the mechanic has overtightened the bolt.



## Compressors

### Discolored sticker and/or a burning smell

If the sticker is yellowish or the compressor smells burned, the compressor has been overheated/burned out. This is usually caused by a leak in the air suspension system.

